



IFB, the intermodal operator of SNCB Logistics

Geert Pauwels, Head of SNCB Logistics

2008-2011: period of transformation



Traditional National Railway Company





High performing International Logistics Group

Issues

Financials Quality Commercial activity International presence



Strategy and structure SNCB Logistics today

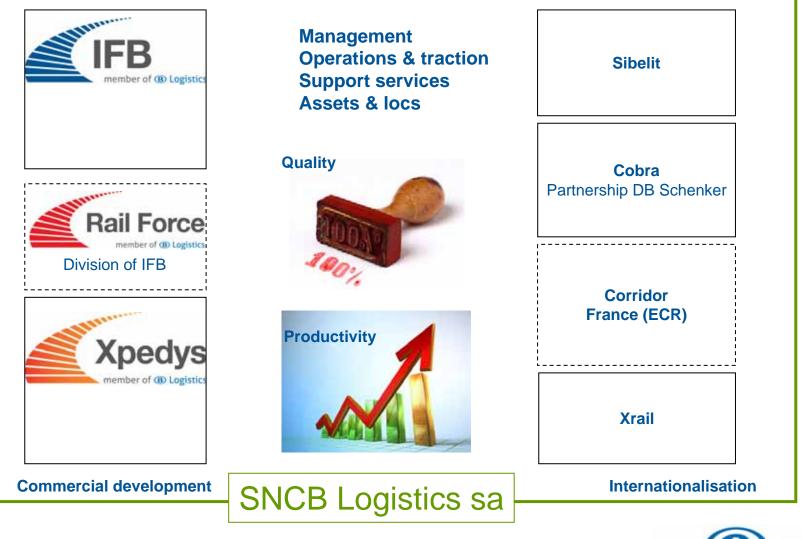


Commercial development

Internationalisation



Strategy and structure SNCB Logistics sa





Strategic priorities

Quality improvement

Productivity improvement Overall quality organisation & efforts
10% increase punctuality trains at departure

20% cost reduction of the foreseen 25%
10% higher average tonnage / train
Significant staff reduction

Commercial development

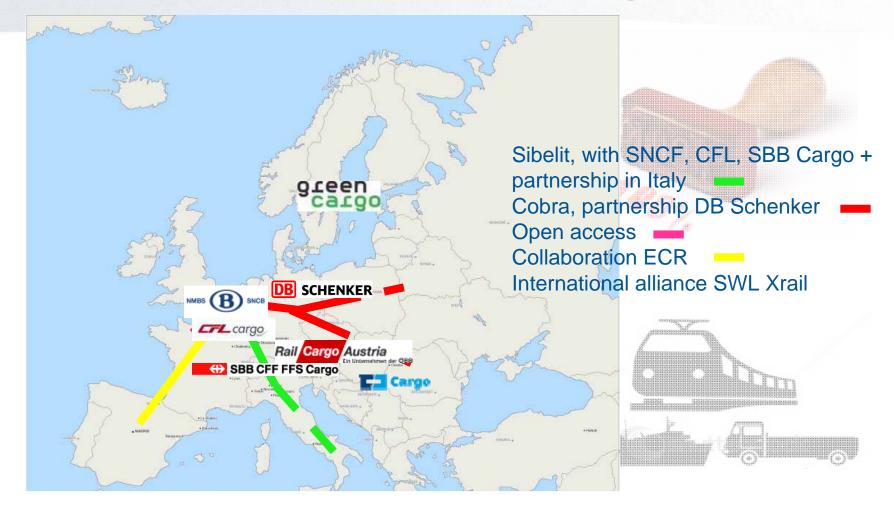
20% volume increase cfr 2009 Development logistics offering

International quality network

70% of turnover in rail activities from international traffic



International development SNCB Logistics





Innovative solutions for combined traffic



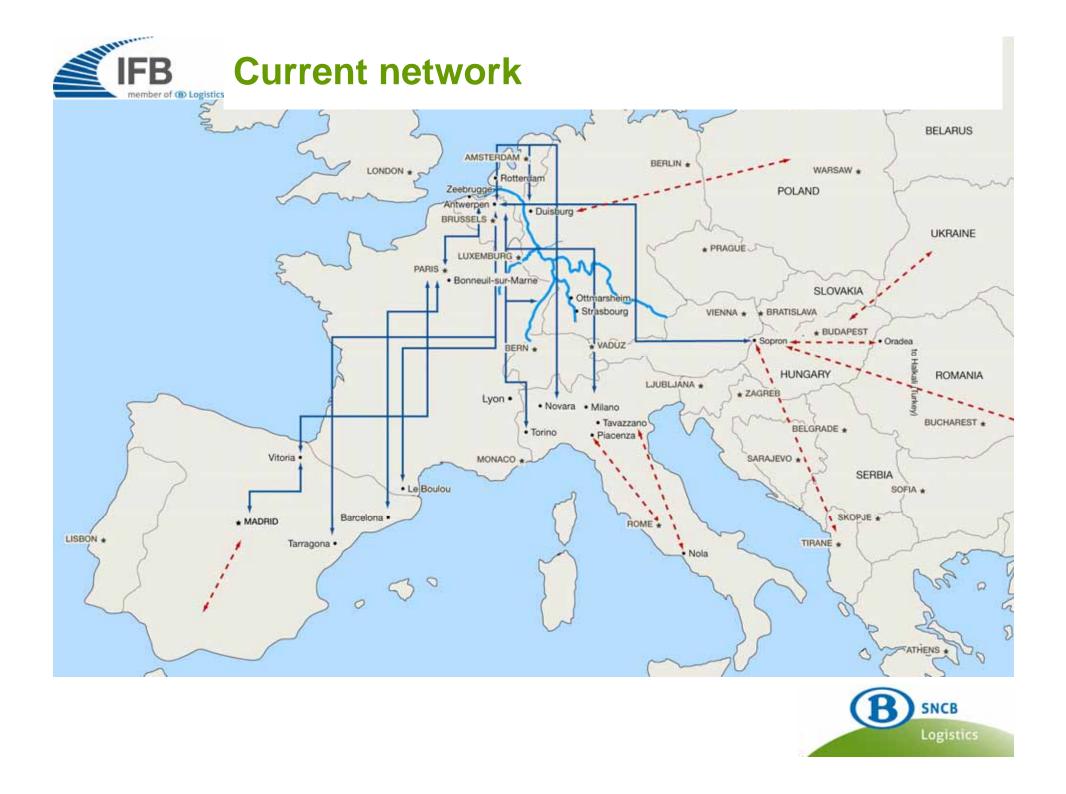
IFB, multimodal solutions with a focus on container rail and barge transport

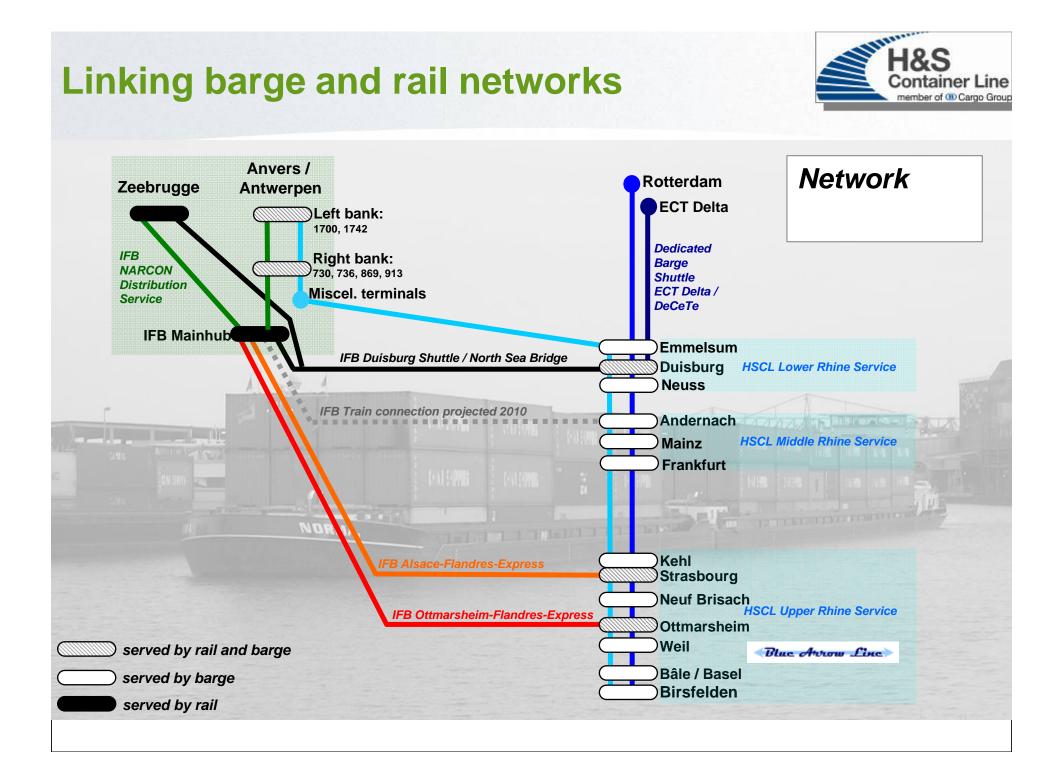


Strategic priorities

- To develop a reliable European intermodal network
- To achieve customer service excellence
- To extend the sales coverage with **closer customer relationships**
- To extend the logistic offering with **value adding solutions**, linked to the multimodal network









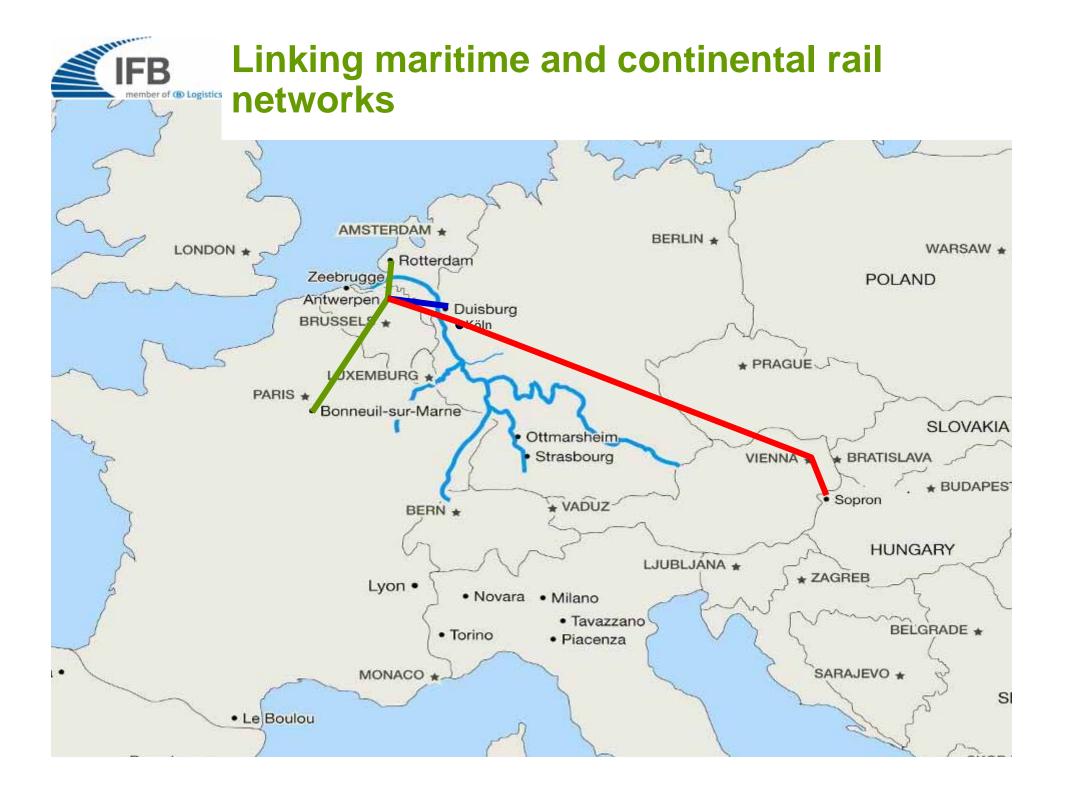
Basic services in trimodal terminals:

ATO (Antwerp), Charleroi Dry Port, Liège Renory, Bonneuil-sur-Marne (France), Andernach and Kehl (Germany)

Extra services according to customers needs:

- Stuffing & stripping of containers
- Storage of non-hazardous products
- Local trucking
- Reefer PTI and repair services (via third parties)
- Empty container depot
- Fitting of liners and flexi-tanks in containers
- Container cleaning and repair
- Customs documentation



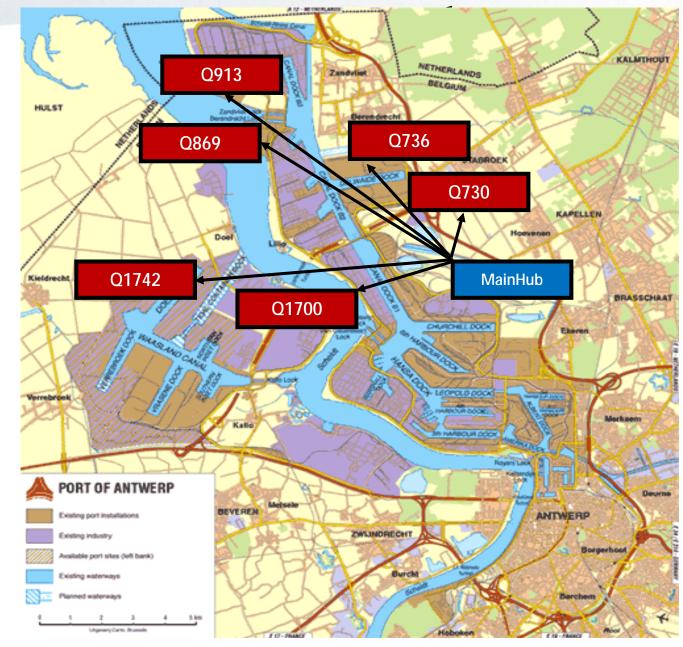


Linking local hubs, like port of Antwerp, with overall network

Allun

EB

member of (B) Logistics



Allan **Linking Western to Eastern Europe IFB** member of ^(B) Logistics **Networks** Borlänge Gävle Västerås Eskistuna Dry Port Södertälje Norrköping Moscow Göteborg 🛫 Vaggeryd Helsingborg Hamburg Bremerhaven Malaszewicze Berlin Rotterdam Wanne Zeebrugge Outsburg Dresden

Miskolc

STEP

ederglatt Villaci

Melzo

Torino Milano Genova La Spezia

Le Boulou

Barcelona

Tarragona

Trieste

Venezia

Ravenna

Koper

Frosinone

Debrecen Oradea rad

Skopje

Thessaloniki

Bradu de Sus

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Bucuresti

Ruse

Athens

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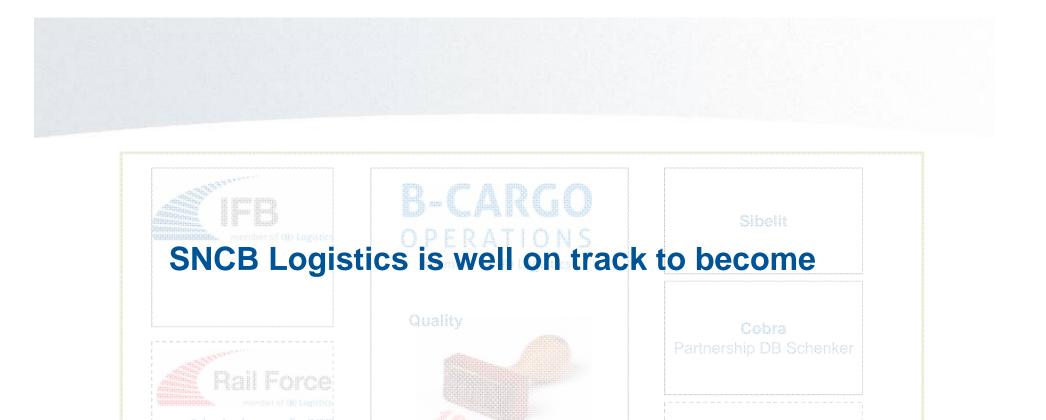
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Burgas

Halkali

Bonneuil s/Marne

Madrid



SNCB Logistics, a profitable, high performing, international logistics rail freight group

New SNCB LOGISTICS

